How to Be a Good Client

Working with your attorney is a team effort. The more proactive and responsive you are, the smoother your case will go — and the better this office can help you. Here are a few simple ways to be a great client (and make our jobs a little easier!)

- Check your emails and messages frequently

Most communication happens through email. Missing updates or deadlines because messages aren't checked regularly can slow your case or create avoidable issues.

- Respond in a timely manner

When we reach out, it is typically for something important or time-sensitive. Prompt replies keep your case moving and allow us to meet required deadlines.

- Provide requested documents without reminders

We do not request documents we don't need. Providing them quickly allows us to prepare filings, respond to the other side, and avoid unnecessary delays.

- Be completely transparent

Share all relevant information, even if it feels minor or uncomfortable. Surprises in court harm cases more than the truth shared early. Surprises are great for birthdays, not for court!

- Maintain realistic expectations

Every case is unique. Outcomes may not mirror someone else's experience. My advice is based on law, strategy, and what is achievable in your specific situation.

- Stay organized

Keep your documents, emails, and notes in one place. Even modest organization helps prevent confusion and missed deadlines.

- Pay invoices promptly

Timely payments allow us to secure important services such as appraisals, transcripts, and experts. It also lets us remain fully focused on your case rather than administrative concerns.

- Respect the office's expertise

You hired us for our knowledge and experience. Questions are welcome, but repeated debates based on online research or hearsay slow progress and add unnecessary cost.

- Be patient with the process

Court timelines, filings, and responses take time. A lack of visible daily movement does not mean your case is stagnant. Much of our work happens behind the scenes.

- Update us immediately about major life changes

Changes in address, employment, contact information, or living arrangements can directly impact your case and our strategy. Please notify us as soon as they occur.

- Come prepared to meetings and hearings

Arrive on time, dress appropriately, and bring any requested documents. Being prepared reflects well on you and supports your case.

- Trust my staff

Every member of this office works under my direction, and I trust their judgment. If a paralegal gives you information or guidance, it is because I have approved it. Asking the same question again to me will not change the answer and will only increase your fees.

- Trust the process

Family law matters involve careful strategy and timing. Even when progress isn't immediately visible, work is being done on your behalf. Patience allows us to do our jobs effectively.